



Turbocharge Your Care Programs with TeleVox: Transform Patient Experience and Outcomes

Utilize the power of TeleVox digital engagement to streamline chronic disease management, surgery preparation and recovery, allowing care teams to prioritize high value patient care

- ▶ Educate on pre and post-surgery expectations
- ▶ Improve efficiency with Smart triage
- ▶ Boost care plan adherence and monitor progress
- ▶ Track patient reported outcomes
- ▶ Streamline preoperative workup and follow-up care

The TeleVox Advantage:

Empower your care teams and experience unparalleled efficiency, satisfaction, and outcomes in your care programs, while reducing readmissions and financial costs.

Effortless Engagement: Patients engage via voice, web, and SMS without needing an app or log in

Proactive Guidance: Just-in-time notifications & education content to steer patients along their care journey

Smart Triage: Intelligent alerts to care teams for a timely triage

Outcomes with TeleVox Digital Care Programs:

Daily hours saved per FTE
3 Hours

Patient Satisfaction
94%

Reduction in EHR inbox messages
35%

30-day readmission reduction
14%

TeleVox Digital Care Programs Supports:

-  Chronic Disease Management
-  Surgical Care
-  Orthopedics
-  Maternal Care
-  Kidney Care
-  Oncology
-  Gastroenterology